



## Use of ODR for General and Financial Services Disputes



Wednesday 19 July 2023



12:30pm - 2:00pm light lunch included



Room 205 - 207 2/F, West Wing, Justice Place, 11 Ice House Street, Central

Online Dispute Resolution (ODR) Platforms are intuitive to use. However, the capabilities of ODR Platforms may often be underutilised.

eBRAM and FDRC are jointly organising a hands-on workshop for their respective panel mediators and arbitrators so that they can become well-equipped to unleash the benefits of the ODR Platforms when they handle disputes in the future. Attendees will also learn how to adapt their arbitration or mediation procedures in light of the available LawTech toolkit.



Overview of ODR



Benefits of the ODR Platforms



Live demo and hands-on training of the ODR platforms



This event is approved with 1 FDRC CPD point. events@ebram.org