

## **Speakers from HKMA**

**Ms Cathy Chan** – Senior Manager (Enforcement and Banking Complaints)

**Mr Ian Au** – Senior Manager (Banking Conduct)

**Ms Cora Ching** – Senior Manager (Banking Conduct)

## **Speakers from SFC**

**Ms Vickie FONG** – Associate Director (Intermediaries of SFC)

**Ms Victoria Pang** – Senior Manager (Enforcement of SFC)

**Ms Juliana Fong** – Director (Complaints of SFC)

## **Speakers from FDRC**

**Mr Kenneth FOK** – CEO

Mr Kenneth Fok is an experienced solicitor in litigation and dispute resolution. He took up the role of Chief Executive Officer (CEO) at the Financial Dispute Resolution Centre (FDRC) in 2025, following years in private legal practice and service with The Law Society of Hong Kong.

Mr Fok's legal practice focused on dispute resolution. While in private practice, he routinely advised Government departments and cooperations on litigious matters. After practising in one of the most prestigious law firms in Hong Kong for over 17 years, he joined The Law Society of Hong Kong in 2012, where he advanced to the position of Director of Practitioners Affairs and subsequently served as Deputy Secretary General. During his tenure, Mr Fok supported various expert committees and the Society's Council in policy deliberations, including those on dispute resolution.

Mr Fok has also worked in the HKSAR Government and a major chamber of commerce before his legal career. He holds a Bachelor of Science degree from the University of Hong Kong and a Bachelor of Law (LLB) degree from the University of London.

**Mr LEE Tin Yan** – Dispute Resolution Manager

Mr T. Y. Lee is a barrister-at-law. He joined the Department of Justice (DOJ) as a Government Counsel in 1997. Mr Lee had worked in the Civil Litigation Unit of the Civil Division, the Secretariat of the Law Reform Commission and various Units of the Constitutional and Policy Affairs Division of the DOJ. He managed a wide portfolio of civil litigation and advisory matters involving public law, human rights, constitutional law, and administrative law. On the legal policy side, he was tasked to enhancing the quality and integrity of the legal profession in Hong Kong and promoting the use of alternative dispute resolution mechanisms to foster a culture of cooperation and dialogue. He left DOJ as a Senior Assistant Solicitor General.

From November 2022 to October 2025, Mr Lee was the Director of Standards and Development at The Law Society of Hong Kong, where he oversaw the development and implementation of professional standards, ethics, and best practices for the legal profession in Hong Kong.

At the Financial Dispute Resolution Centre, Mr Lee leads and manages the dispute resolution team in providing impartial, efficient, and accessible dispute resolution services to the public and financial industry.

Mr Lee is a HKMAAL accredited General Mediator and a Fellow of both the Chartered Institute of Arbitrators and the Hong Kong Institute of Arbitrators.

## **Speakers from PEAK**

### **Mr Chak Po Choy**

Mr Choy Chak Po has MBA degree and a bachelor degree, together with four professional qualifications: Certified Banker (CB) and Certified Financial Management Planner (CFMPTM) awarded by Hong Kong Institute of Bankers, Certified Financial Planner, CFP® awarded by Institute of Financial Planners of Hong Kong and China Financial Planner (ChFP).

Mr Choy had been working in the bank field for more than 20 years. Over the past years, he had rich of working exposures in various banking business such as wealth management, branches administration (including the branch in PRC), credit risk management and risk management of financial institutions.

Since 1998, Mr Choy had been acting as a staff trainer for various topics including banking practice, financial analysis and mortgage banking etc. From Year 1998 onwards, he has been participating in the Hong Kong Institute of Bankers (HKIB) as a training associate. The training topics of cover a wider scope of banking business such as credit risk management, problem loan management, branch banking management, operational risk management, banking compliance etc.

Recently, he is a part-time instructor of the VTC (Vocational Training Council) for teaching banking and financial market, regulatory compliance (AML, Sales Compliance etc.) and CFP® education courses.

## **Panel Speakers**

### **Professor LEUNG Hing Fung** – Institutional Arbitration / Mediation

Prof LEUNG Hing Fung is a practicing mediator, arbitrator, and barrister. He is the Professor and Head of Department of Law and Business at Hong Kong Shue Yan University, and an Adjunct Professor at the Department of Real Estate and Construction, University of Hong Kong.

Prof Leung is a member of various panels and lists of mediators, including the List of Mediators of the FDRC, the Panel of General Accredited Mediators of the Hong Kong Mediation

Accreditation Association Limited (HKMAAL), the Panel of General Accredited Mediators of Hong Kong International Arbitration Centre (HKIAC), the Joint Panel of Accredited Mediators of the Hong Kong Institute of Surveyors (HKIS) and Hong Kong Institute of Architects (HKIA), the Panel of Mediators of The International Commercial Mediation Joint Court in Shanghai, the Shenzhen Qianhai International Commercial Mediation Centre, and he is a GBA Hong Kong Mediator.

Since 2003, Prof Leung has mediated many cases with disputes of various kinds. He has been very active in training and assessment of mediation and is a Lead Assessor of HKMAAL Stage II mediation assessment.

Prof Leung is a member of the List of Arbitrators of FDRC, the Panel of Arbitrators of HKIAC, the Joint Panel of Arbitrators of HKIS and HKIA, the Panel of Arbitrators of Hainan International Arbitration Court, Shanghai Arbitration Commission, and London Court of International Arbitration. He started practising as arbitrator in 1994.

Besides practising arbitration, mediation and training, Prof Leung has been very active in public services. He was the Chairperson of Hong Kong Mediation Council, the Vice-Chairperson of HKMAAL, and a member of Land and Development Advisory Committee. He was a convenor of the Railway Objections Hearing Panel, a Chairman of the Appeal Tribunal under the Buildings Ordinance, a member of the Steering Committee on Mediation chaired by the Secretary for Justice, a member of the Town Planning Board, a member of Authorized Persons Registration Committee Panel, a member of Inland Revenue Board of Review Panel, a member of Structural Engineers Registration Committee Panel and a member of Surveyors Registration Board.

Prof Leung is a frequent speaker and writer on topics related to mediation and other forms of dispute resolution.

### **Mr T K IU**

TK Iu is an adjunct professor of the (1) Department of Law, HKU; (2) School of Law of City University of Hong Kong; and (3) Hang Seng University of Hong Kong.

Between 2013 and 2017, he advised the Department of Justice, Hong Kong Special Administrative Region (HKSAR) on the enactment of the apology legislation. The Apology Ordinance came into effect on 1 December 2017. In 2017, TK was awarded a Medal of Honour by the HKSAR Government in recognition of his contribution to the promotion of mediation. At present, TK is a member of both (a) the Expert Advisory Group on Legal and Dispute Resolution Services; and (b) the Working Group on Mediation Regulatory System, chaired by the Secretary for Justice of HKSAR.

TK is listed by Doyle's Guide 2021 to 2026 as a leading family law mediator in Hong Kong. Lexology ranked TK as a Commercial Mediation Thought Leader in Mainland China, Hong Kong SAR and Macao SAR in 2025.

TK is a co-author of (1) Hong Kong Mediation Manual (3rd Edition); and (2) The Annotated Ordinances of Hong Kong: Mediation Ordinance (Cap.620) (2022 Reissue).

TK has been the Chairman of Hong Kong Mediation Accreditation Association Limited (HKMAAL) since 30 January 2026.

### **Prof Christopher TO**

Dr Christopher To is a chartered arbitrator, certified adjudicator and accredited mediator, chartered engineer, chartered information technology professional, barrister-at-law and a law professor (adjunct) who is on the panels of various leading global alternative dispute resolution bodies. He has arbitrated, adjudicated and mediated a variety of cases and is representing clients in cases within the dispute resolution field.

Christopher is currently a barrister at law and the Programme Director of the LLM in Arbitration and Dispute Resolution at the City University of Hong Kong and was the Secretary-General of the Hong Kong International Arbitration Centre (1998 to 2008). He is the Chairperson of the Hong Kong Mediation Council (a wholly owned entity of the Hong Kong International Arbitration Centre), Council Member and Chairperson of the Hong Kong Mediator Accreditation Association Limited, Mediator Accreditation Committee, Immediate Past Chairperson of Construction Dispute Resolution Committee of the Hong Kong Institution of Engineers and Immediate Past Chairperson of the Hong Kong Institute of Directors. He is also the Chairperson of the Buildings Appeal Tribunal, Member of the Securities and Futures Appeals Tribunal, an Advisory Member of the Accounting and Financial Reporting Council and a Director of the Financial Dispute Resolution Centre.