

Advanced Mediation Workshop for Mediators and Arbitrators on FDRC List of Mediators and FDRC List of Arbitrators

As part of the FDRC Continuing Professional Development (CPD) Programme for mediators on the FDRC List of Mediators and arbitrators on FDRC List of Arbitrators, this workshop is to refresh and enhance the mediation skills of participants in handling the financial disputes under the Financial Dispute Resolution Scheme.

This workshop is primarily designed for mediators. Arbitrators are also welcome to join.

OUTLINE

- Pre-mediation Meetings
- Deal with Common Concerns and Responses from Eligible Claimant and Financial Institution
- Reframe Interests and Concerns to form the Agenda
- Exploration Skills (Caucuses and Joint Sessions)
- Coaching Negotiation

This workshop qualifies as a mandatory CPD event carrying 7 points.

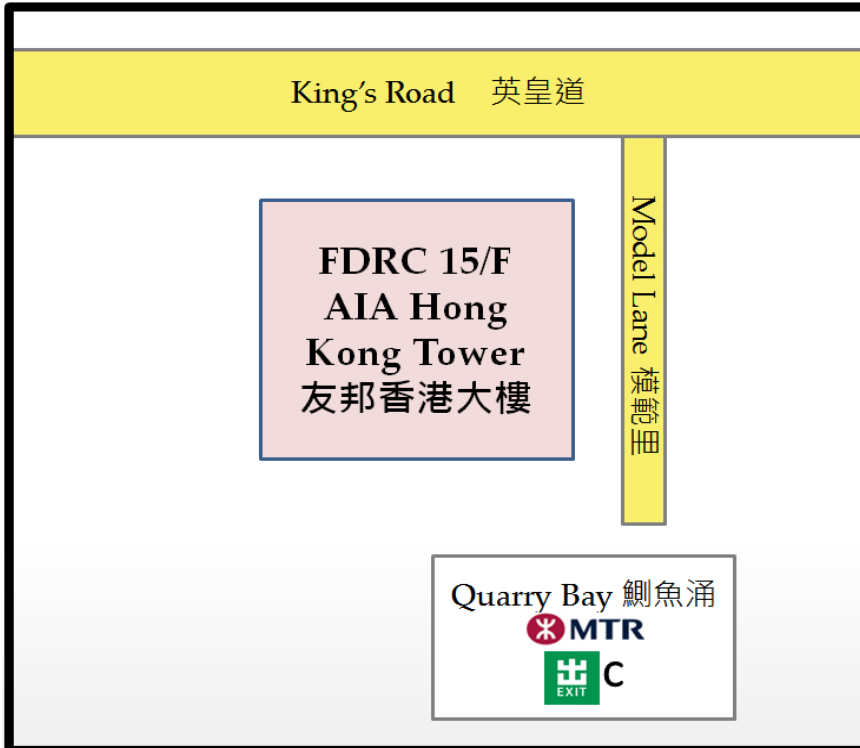
Workshop Schedule

Contents of the two workshops are similar and participants may choose one to attend.

Workshop A	13 July 2013 (Saturday)	9:00 am – 6:00 pm
Workshop B	18 July 2013 (Thursday)	9:00 am – 6:00 pm

Venue:	Financial Dispute Resolution Centre
Language:	English
Fee:	Free of charge
Trainer:	Ms. Robyn Hooworth, Senior Visiting Instructor, Faculty of Law, Bond University, Australia
Registration deadline:	24 June 2013 (Monday)
Registration method :	Please fill in the registration form and send it via email to seminar@fdrc.org.hk . Seats will be offered on a 'first-come-first-served' basis. Confirmation will be sent by email before 5 July 2013.
Enquiry:	For CPD issues – 3199 5133 (Ms. Fanny Cheung) For registration issues – seminar@fdrc.org.hk / 3199 5109 (Ms. Margarita Ho)

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Address:

Financial Dispute Resolution Centre,
15/F AIA Hong Kong Tower*,
734 King's Road, Quarry Bay, HK.
(*Formerly Stanhope House)
MTR Quarry Bay, Exit C

Please complete in block letters and email to: seminar@fdrc.org.hk

Registration Form

Full Name (as on I.D. Card): _____ (In English)

Email: _____

Tel No.: _____

I am: a Mediator an Arbitrator

Please select the workshop you would like to attend:

Workshop A 13 July 2013 (Saturday) 9:00 am – 6:00 pm, or

Workshop B 18 July 2013 (Thursday) 9:00 am – 6:00 pm

Notes:

1. FDRC reserves the right to cancel, modify and/or postpone the workshop.
2. The personal data and information collected will be used by FDRC for the purposes of seminar administration and future communications. The personal data will be handled by FDRC staff.
3. If typhoon signal no.8 or above / black rainstorm is still in force at 7:00am on the day, the workshop will be cancelled.